

COMMUNITY HEALTH CENTER TOOLS AND RESOURCES

- [National Association of Community Health Centers \(NACHC\)](#)
 - Emergency Management resources for health centers
 - EPM blog
 - *Prep Tips* e-newsletter
 - *Emergencies Happen: Prepare Now. An In-Depth Guide to Emergency Management for Health Centers* resource guide, 2008
 - [Primary Care Associations](#)
 - [California Primary Care Association](#)
 - [Colorado Community Health Network](#)
 - [Community Health Centers Association of New York State](#)
 - [Florida Association for Community Health Centers](#)
 - [Indiana Primary Care Association](#)
 - [Louisiana Primary Care Association](#)
 - [The Primary Care Association of Kansas](#)
 - [Massachusetts League of Community Health Centers](#)
 - [New Jersey Primary Care Association](#)
 - [North Carolina Community Health Center Association](#)
 - [Primary Care Development Corporation](#)
 - [Washington Association of Community & Migrant Health Centers](#)
 - [Wisconsin Primary Health Care Association](#)
 - [Columbia University School of Nursing Center for Health Policy: Emergency Preparedness Toolkit for Community Health Centers and Community Practice Sites](#)
 - [Coalition of Orange County Community Health Centers: Emergency Operations Plan 2009](#)
 - [Emergency Preparedness 101 for Health Center Dental Providers](#)
 - [Health Center PPE Stockpile Recommendations](#)
- a. [National Association of Community Health Centers](#) - NACHC was formed by and for community-based health center programs. NACHC programs and services are designed to assist health centers in navigating today's complex and constantly changing health care environment.
- [Emergency Management resources for health centers](#)
 - [EM Webinars](#) – includes handouts.
 - [EPM blog](#)
 - [Prep Tips](#) e-newsletter
 - [Emergencies Happen: Prepare Now. An In-Depth Guide to Emergency Management for Health Centers](#) resource guide, 2008
- b. [Primary Care Associations](#) - NACHC works closely with state primary care associations to fulfill the shared mission of delivering quality health care to those in need. In partnership, NACHC and primary care associations provide education, training, and technical assistance to new and established health centers. The following primary care associations have various Emergency Preparedness and Management (EPM) resources available:
- [California Primary Care Association](#)
 - (1) Clinic Incident Command/National Incident Management System Training
 - (2) [EOP Template and appendices](#)

- (3) [Crisis Communication Plan](#)
 - (4) [Exercise Design Template](#)
 - (5) [Workplace Violence and Crisis Communication Training](#)
 - (6) [Integrating Culturally Diverse Populations into Planning for & Responding to Emergencies](#)
(WebEx Recording)
 - (7) [Clinic Evacuation Plan Template](#)
 - (8) [Clinic Evacuation Equipment Suggestions](#)
 - (9) [Clinic Evacuation Equipment Pictures](#)
- [Colorado Community Health Network](#)
 - (1) [CHC Emergency Management Plan – Version 2](#)
 - i. [Appendix A1, Hazard Vulnerability Analysis \(Kaiser Template\)](#)
 - ii. [Appendix A2, Environment of Safety Survey template](#)
 - iii. [Appendix B1, Staff Call List template](#)
 - iv. [Appendix C1, Vendor Contact List template](#)
 - v. [Appendix C2, Disaster Contacts template](#)
 - vi. [Appendix C3, List of Memorandums of Understanding template](#)
 - vii. [Appendix C4, Emergency Preparedness Committee template](#)
 - viii. [Appendix D1, Emergency Management Organizational Chart template](#)
 - ix. [Appendix D2, Command and Control Policy template I](#)
 - x. [Appendix D2, Command and Control Policy template II](#)
 - xi. [Appendix D2, Command and Control Policy template III](#)
 - xii. [Appendix D3, Job Action Sheets \(HICS\)](#)
 - xiii. [Appendix D4, Response Checklist templates](#)
 - xiv. [Appendix D5, After Action Report template](#)
 - xv. [Appendix E1, Training and Exercises Policy template](#)
 - xvi. [Appendix F1, Home Preparedness Guidelines for Disasters \(Red Cross\)](#)
 - xvii. [Appendix G1, Communications Equipment Inventory template](#)
 - xviii. [Appendix G2, Communications Methods Policy template](#)
 - xix. [Appendix G3, Emergency Codes template](#)
 - xx. [Appendix H1, Health Care Alternate and Referral Facility Locations template](#)
 - xxi. [Reference 1, Colorado Department of Public Health and Environment, Disease Control and Environmental Epidemiology Division. \(2007\). Rules and Regulations Pertaining to Preparations for a Bioterrorist Event, Pandemic Influenza, or an outbreak by a novel and highly fatal infectious agent or Biological Toxin \(CCR Number 6 CCR1009-5\), Regulation 3.](#)
 - xxii. [Reference 2, HRSA Emergency Preparedness PIN 2007-15](#)
 - xxiii. [Reference 3, United States Department of Labor, Occupational Safety & Health Administration. Means of Egress, Emergency Action Plans \(29 CFR1910.38\)](#)
- [Community Health Centers Association of New York State](#)
 - (1) [Community Health Center Evacuation Policy 2008](#)
 - (2) ["What to Expect from Your Health Center in an Emergency" Patient Brochure](#)
 - (3) [Report on Working with Community Organizations](#)
 - (4) [Legal and Liability Issues Report](#)
 - (5) [The Communicable Disease Policies and Procedures Manual Section \(Update\)](#)
 - (6) [The Communication Policies and Procedures Manual Section \(Addition\)](#)
 - (7) [The CHCANYS IMS: CHCANYS and Your Health Center in an Emergency](#)
 - (8) [The Community Health Center Emergency Preparedness Manual Template - 2006/2007 Edition](#)
 - (9) [Emergency Preparedness Materials - Recommended Emergency Codes, Hazard Vulnerability Analysis \(HVA\) Form, Satellite Clinic Assessment Tool](#)
- [Florida Association for Community Health Centers](#)
 - (1) [Sample Health Center Emergency Management Plans – Small and Large](#)
 - (2) [Emergency Preparedness Guide for Community Health Centers](#)

- [Indiana Primary Health Care Association](#)
 - (1) [Mass Fatality Management for Community Health Centers](#)

- [Louisiana Primary Care Association](#)

- [The Primary Care Association of Kansas](#)
 - (1) [Emergency Management Plan development tools](#)
 - (2) Personal Protective Equipment recommendations

- [Massachusetts League of Community Health Centers](#)
 - (1) *Emergency Preparedness and Management (EPM) Update e-newsletter*

- [New Jersey Primary Care Association](#)
 - (1) [Templates and Tools](#)
 - (a) PCA COOP
 - (b) [Novel Pandemic Mental Health Plan for FQHCs](#)
 - (c) [Respiratory Template for FQHCs](#)
 - (d) [Sitman for Influenza](#)
 - (e) [AAR/IP for Influenza TTX](#)
 - (f) [At Risk Planning Training](#)
 - (g) [AAR/IP for Snowstorm TTX](#)
 - (h) [Heat Related Communication SOP](#)
 - (i) [Snowstorm TTX Sitman](#)
 - (j) [Injects for Power Outage Drill](#)
 - (k) [Communication TTX for Call Centers](#)
 - (l) [Influenza TTX for CHCs](#)
 - (m) [Power Outage ExPlan](#)
 - (n) [3 Deep Crisis Communication Form](#)
 - (o) [NJDHSS 2009 Exercise Review](#)
 - (p) [ILOVEERNIE Cyber-Attack TTX AAR/IP](#)
 - (q) [Railcar 123 MCI TTX AAR/IP](#)
 - (r) [Active Shooter SOP](#)
 - (s) [Business Continuity Checklist for FQHCs](#)
 - (t) [Code Triage SOG](#)
 - (u) [Code Gray SOP](#)
 - (v) [Mad World SitMan TTX](#)
 - (w) [Code Orange SOP](#)
 - (x) [Code Silver SOP](#)
 - (y) [ILOVEERNIE Cyber-Attack SitMan TTX](#)
 - (z) [Sample Job Action Sheet](#)
 - (aa) [Emergency Text Messaging System](#)
 - (bb) [EP Checklist for FQHCs](#)
 - (cc) [Inclement Weather SOP](#)
 - (dd) [Snow Injects for Exercise](#)
 - (ee) [Multiyear TEP](#)
 - (ff) [Railcar 123 MCI SitMan TTX](#)
 - (gg) [Erneeshie Bioterrorism SitMan TTX](#)
 - (hh) [Healthcare Emergency Codes SOP](#)
 - (2) [Slideshow presentations](#)
 - (a) [H1N1 Flu PPT](#)
 - (b) [Influenza TTX PPT](#)
 - (c) [NIPP PPT](#)
 - (d) [Sample Player Briefing for FSE PPT](#)
 - (e) [Public Information PPT](#)
 - (f) [Special Needs PPT](#)
 - (g) [ICS/NIMS PPT](#)

- (h) [HRSA PINS](#)
- (i) [Training and Exercise Plan Workshop for FQHCs](#)
- (j) [Snowstorm TTX PPT](#)
- (k) [HSEEP Compliance](#)
- (l) [FQHC Fit-Testing Train-the-Trainer](#)
- (m) [COOP](#)
- (n) [Planning for At-Risk Populations](#)
- (o) [Communication TTX PPT for Call Centers](#)
- (p) [Influenza TTX PPT for CHCs](#)
- (q) [Erneeshee Bioterrorism TTX PPT](#)
- (r) [CHC Board PPT](#)
- (s) [Mad World TTX PPT](#)
- (t) [Lessons Learned from Cuba PPT](#)
- (u) [Cybersecurity and Information Assurance PPT](#)
- (v) [ILOVEERNIE Cyber-Attack TTX PPT](#)
- (w) [EZ Techniques for Emergency Preparedness PPT](#)
- (x) [Accreditation for FQHCs PPT](#)
- (y) [Emergency Management for FQHCs PPT](#)
- (z) [Continuity and EM for Centers PPT](#)
- (aa) [Violence in Workplace for FQHCs PPT](#)

- [North Carolina Community Health Center Association](#)

- (1) [Staffing Levels Algorithm](#)

- [Primary Care Development Corporation](#)

- (1) PCDC Point of Dispensing (POD) Planning Tools
- (2) PCDC Health Center Preparedness and Response Capability and Capacity Assessment Tool

- [Washington Association of Community & Migrant Health Centers](#)

- [Wisconsin Primary Health Care Association](#)

c. [Health Resources and Services Administration \(HRSA\) Bureau of Primary Health Care \(BPHC\)](#) -

HRSA, an agency of the U.S. Department of Health and Human Services, is the primary Federal agency for improving access to health care services for people who are uninsured, isolated or medically vulnerable. **BPHC** funds Health Centers in communities, providing access to high quality, family oriented, comprehensive primary and preventive health care for people who are low income, uninsured, or living where health care is scarce. Health centers provide care on a sliding fee scale and see patients without regard for their ability to pay.

- [Federal Torts Claims Act](#) (FTCA) - FTCA was established in 1946 as the legal mechanism for compensating people who have suffered personal injury due to the negligent or wrongful action of employees of the US government. The Federally Supported Health Centers Assistance Act of 1992 and 1995 granted medical malpractice liability protection through FTCA to HRSA-supported health centers. Under the Act, health centers are considered Federal employees and are immune from lawsuits, with the Federal government acting as their primary insurer.

- (1) [PIN 2007-15](#) - Health Center Emergency Management Program Expectations

- (2) [PIN 2007-16](#) - FTCA Coverage for Health Center Program Grantees Responding to Emergencies. This PIN is effectively overridden and replaced by language in PIN 2011-01.

- (3) [PIN 2011-01](#) - FTCA Health Center Policy Manual

d. [Columbia University School of Nursing Center for Health Policy: Emergency Preparedness Toolkit for Community Health Centers and Community Practice Sites](#), July 2007 – This toolkit is intended to be

used by leadership of community practice sites (including community health centers, group practices, and specialty care practices) to (1) assess vulnerability, create an emergency preparedness plan, train staff to the plan and evaluate the staff's readiness through participation in drill and exercises and (2) connect with local emergency management planners to better understand how your resources and expertise can be used during an emergency response.

- e. [Coalition of Orange County Community Health Centers: Emergency Operations Plan 2009](#) – The Coalition of Orange County Community Health Centers is a consortium of safety net providers and key partners creating quality healthcare for vulnerable, underserved communities. Their Emergency Operations Plan for Community Clinic and Health Centers is an electronic binder for Health Center Resource of Emergency Management Materials and Planning Criteria.
- f. [Emergency Preparedness 101 for Health Center Dental Providers](#) – Health Center dental programs have an opportunity to establish and strengthen working relationships with crisis response leaders and create a culture of emergency preparedness and response that integrates oral health professionals into community crisis response systems. This web conference will provide information of personal and professional crisis planning and response and the roles and responsibilities that exist for Health Center dentists during a crisis response.
- g. [Health Center PPE Stockpile Recommendations](#)