

Training Schedule
Updated May 11, 2012

If you have questions or would like to include additional training to the schedule, please contact Nancy Gilbert at nancy@cchn.org. You can now find trainings added to the list within the last week --- just look for **New** next to the title

Clickable Topic Index – Courses within a category are listed in alphabetical order, not by date.

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| Board of Directors | Organization | Date(s) | Time | Fee | Registration |
|--|--------------|------------------------------|-------------------------|-------|-------------------------------|
| Board Education Video Series – Downloadable training video available NOW | NACHC | Available anytime | Anytime | \$0 | Get it here . |
| A series of three minute vignettes with discussion guide and resource links to use at regular board meetings will be available soon. The first two vignettes look at “What’s different about a community health center?” and prompts board member viewers to look at their own health center and assess potential barriers that could reduce access to care. | | | | | |
| Clinical Quality | Organization | Date(s) | Time | Fee | Registration |
| New Addressing Mental Health Concerns in Primary Care: Small Steps, Meaningful Results - Web | IHI | May 31, June 14, and June 28 | 10:00 a.m. – 11:30 a.m. | \$595 | Get it here . |
| Over the course of three sessions, participants will learn how to incorporate these principles into their practice through a combination of best practices, coaching from faculty, and shared learning from other organizations. By the end of the program, each organization will be provided with the tools and tactics to build a foundation that will lead to improved patient outcomes and provider satisfaction. | | | | | |
| New Testing! Testing! Is this Procedure Necessary? – Web audio | IHI | 5/17 | 12:00 p.m. – 1:00 p.m. | \$0 | Get it here . |
| So, how do we get closer to more appropriate use? And is there a more active role that physicians can play? The ABIM Foundation is betting there is a way to bring the ordering of tests and procedures into better balance AND that doctors are key to making this happen. This is the premise behind the ABIM Foundation’s new campaign, Choosing Wisely, and the focus of the May 17 WIHI. | | | | | |
| New Preventing Obstetrical Adverse Events – Web Exhibition | IHI | Begins May 30 | See registration | | Get it here . |
| Over six web-based sessions, participants will learn strategies that have been tested in the field to reduce obstetrical adverse events and improve birth outcomes. Expert faculty will present a mix of improvement science, measurement strategies, and proven bundles to help each organization to develop a system of perinatal care that is safer, more reliable, and reduces unnecessary costs. | | | | | |

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| Clinical Quality | Organization | Date(s) | Time | Fee | Registration |
|---|---|--|--|--------|--|
| New Perfecting Emergency Department Operations – Washington, DC | IHI | 6/7-8 | See registration | \$1975 | Information and registration here . |
| | This seminar will help you to: Identify key challenges and barriers to efficient patient flow, operations, and service and learn key improvement strategies, tactics, and methods; Identify operational and staffing configurations that can be customized to your ED based on your patient volume and patient mix; Develop a short-term and long-range plan for improving flow, including a sequence for executing key ideas to improve flow in your institution | | | | |
| New Primary Car Practice Coach – 11 month virtual program | IHI | 6/26/2012 – 5/1/2013 | Varies | | Information and registration here . |
| | The Institute for Healthcare Improvement (IHI) is pleased to offer a virtual professional development program known as The Primary Care Practice Coach Program, designed to support internal and external coaches working in primary care practices develop effectiveness in their role. This program will focus on the development of coaching, facilitation and change management skills as opposed to knowledge and skills in the technical areas of redesign content knowledge and quality improvement. The program will start June 2012 and go through May 2013. | | | | |
| Emergency Preparedness | Organization | Date(s) | Time | Fee | Registration |
| New Access and Functional Needs During Disasters and Emergencies – Littleton, CO | COTRAIN | 5/24 | See registration | \$0 | Contact: Dana Hoffman at dana.hoffman@thecepp.org |
| | | | | | |
| New Basic Public Information Officer – Eagle County, CO | COTRAIN | 6/14-15 | See registration | \$0 | Barry Smith at 970-328-3545 for course information, Robyn Knappe at robyn.knappe@state.co.us for registration assistance |
| | Course # 1024974 | | | | |
| Community Emergency Response Team (CERT)Denver – Prerequisites Requirements: Certificates for ICS 100 and IS 700 | CERT and Denver Mayor's Office of Emergency Management and Homeland Security | May and June classes click here for schedule and locations | Times vary either 8 am – 5 pm or 5:30 pm – 9:30 pm | \$0 | Register here |
| | If a disastrous event overwhelms or delays the community's professional response, citizens can better protect themselves by applying the preparedness skills that they learned during training. These skills can help save and sustain their lives following a disaster until help arrives. "Denver CERT" skills also apply to daily emergencies. | | | | |
| New ICS 300 Intermediate Incident Command System– Blackhawk | COTRAIN | 5/12-13 | See registration | \$0 | Contact: Susie Wickman at susie.wickman@bentcounty.net |
| | COTRAIN, Course #1005860 | | | | |

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| Emergency Preparedness cont'd | Organization | Date(s) | Time | Fee | Registration |
|--|---|---------|--|-----|--|
| New ICS 300 Intermediate Incident Command System– Cheyenne Wells | COTRAIN | 5/19-20 | See registration | \$0 | Contact: Susie Wickman at susie.wickman@bentcounty.net |
| | COTRAIN, Course #1005860 | | | | |
| New ICS 300 Intermediate Incident Command System– Evergreen | COTRAIN | 6/7-8 | See registration | \$0 | Contact: Susie Wickman at susie.wickman@bentcounty.net |
| | COTRAIN, Course #1005860 | | | | |
| New ICS 300 Intermediate Incident Command System– Lamar | COTRAIN | 5/12-13 | See registration | \$0 | Contact: Susie Wickman at susie.wickman@bentcounty.net |
| | COTRAIN, Course #1005860 | | | | |
| New ICS 400 Advanced Incident Command System – Blackhawk | COTRAIN | 5/19-20 | See registration | \$0 | Contact: Susie Wickman at susie.wickman@bentcounty.net |
| | COTRAIN Course #1006001 | | | | |
| New ICS 400 Advanced Incident Command System – Ordway | COTRAIN | 6/9-10 | See registration | \$0 | Contact: Susie Wickman at susie.wickman@bentcounty.net |
| | COTRAIN Course #1006001 | | | | |
| New ICS 400 Advanced Incident Command System – Cheyenne Wells | COTRAIN | 6/9-10 | See registration | \$0 | Contact: Susie Wickman at susie.wickman@bentcounty.net |
| | COTRAIN Course #1006001 | | | | |
| Managing Spontaneous Unaffiliated Volunteers: Lessons Learned from Recent Disasters – workshop Colorado Springs CO | COTRAIN | 5/15 | 8:30 am – 5 pm breakfast and lunch provided | \$0 | Course 1031889 Register here |
| | Spontaneous Unaffiliated Volunteers (SUVs) are an unavoidable and important part of disaster response and recovery. You must plan for their participation; otherwise, they may cause an overwhelming disruption when they participate in a response. This workshop will focus on lessons learned from recent disasters. | | | | |

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| Emergency Preparedness cont'd | Organization | Date(s) | Time | Fee | Registration |
|---|---|-----------------|----------------------------|-----------------------|--|
| New Mass Fatalities (G386)– Brighton | COTRAIN | 5/30-31 and 6/1 | See registration | \$0 | Course 1033120 Robyn Knappe at robyn.knappe@state.co.us or 720-852-6617 |
| | Spontaneous Unaffiliated Volunteers (SUVs) are an unavoidable and important part of disaster response and recovery. You must plan for their participation; otherwise, they may cause an overwhelming disruption when they participate in a response. This workshop will focus on lessons learned from recent disasters. | | | | |
| New Recovery from Disaster: The Local Government Role – Centennial | COTRAIN | 5/17-18 | See registration materials | \$0 | 1024828, Contact: Robyn Knappe at robyn.knappe@state.co.us |
| | COTRAIN, Course #1024828 | | | | |
| New SNS Mobile Preparedness Course Registration – Grand Junction | COTRAIN | 6/26-27 | See registration materials | \$0 | Contact: Nanci Quintana at Nanci.Quintana@me.sacounty.us |
| | COTRAIN, Course #1003749 | | | | |
| New Train the Trainer for the Community Awareness Program | COTRAIN | 6/26 | See registration materials | \$0 | Contact: CIAC/CSP Trooper Dan Haley at daniel.haley@cdps.state.co.us or 303-239-4382 |
| | | | | | |
| Financial/Operations Management | Organization | Date(s) | Time | Fee | Registration |
| Essentials for Establishing a Health Center Finance Department (EHFD) – Seminar San Diego, CA | NACHC | 5/16-17 | 8:30 a.m. – 5:00 pm | \$375 BY 5/3 \$425 | Information here Register here |
| | This seminar provides new starts and new grantees of health centers with the training needed to provide CFOs and COOs with an orientation to financial management, accounting principles, and terminology unique to health centers. | | | | |
| Health Center Finance and Operations Management, Level III, (FOM III) – Seminar, Indianapolis, IN. ADVANCED | NACHC and Bureau of Primary Health Care (BPHC) | 6/27-28 | 7:30 a.m. – 5:00 p.m. | \$375 by 6/6 \$475 | Early 6/6 Deadline 6/20 Register here |
| | Level III focuses on leadership and management, two distinctive and complementary systems of actions. The challenge is to combine strong leadership and strong management and use each of them to balance the other. | | | | |

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| Financial/Operations Management cont'd | Organization | Date(s) | Time | Fee | Registration |
|--|---|---------|-------------------|-----------------------|---|
| Maximizing Revenue and Third Party Reimbursement in Health Centers – seminar, Kansas City MO | NACHC | 5/30-31 | 7:30 am – 5:00 pm | \$375 BY 5/9 \$425 | Deadline 5/21 Full info & form here Register here |
| | Learn critical steps to establishing effective billing and collections systems; provide management reports that allow optimal oversight and cash flow; formulate recommendations on how to improve operations; improve operations to maximize revenue; understand cost-based reimbursement. | | | | |
| Putting your Data to Work – Telling the Story of Growth - webinar | Capital Link | 5/2 | Noon – 1 pm | \$0 | To register click here |
| | More than ever before, today's decision makers and funders are asking health centers to show the results of their work. In this environment, it is absolutely essential to understand what data and tools are available to tell the health center story. This session will provide an overview of resources for tracking health indicators, economic impact data, and financial performance ratios. We will also review effective techniques for presenting and displaying these important pieces of information. | | | | |
| So you Didn't Get It: How to Make Your Capital Project Happen Even Without a HRSA Capital Development Grant - webinar | Capital Link | 5/16 | Noon – 1 pm | \$0 | To register click here |
| | Although hundreds of shovel-ready projects will not receive HRSA Capital Development grants due to limited funding, there are plenty of ways to keep your project moving forward. This session is designed to help health centers that have already made considerable progress toward advancing their project but did not receive a CD Grant. We will help you maintain momentum for your project by reviewing funding and financing alternatives and discuss concrete action steps you can take to help meet your expansion goals. | | | | |
| Grant Writing and Info Sessions | Organization | Date(s) | Time | Fee | Registration |
| TCHF Applicant Information Session – Webinar | The Colorado Health Foundation | 5/4 | 11 a.m. -12 p.m. | \$0 | Information and registration here . |
| | The webinar gives representatives from nonprofits that work in health care, health coverage and healthy living a chance to learn about the Foundation's grant making program. During the webinar, Foundation staff will provide a concise overview of the application process, including: <ul style="list-style-type: none"> • How to prepare applications • Important proposal requirements • A step-by-step walk-through of the online application process • New changes to the application for 2012 Staff also will review the Foundation's funding priorities and take questions about any part of the process. | | | | |
| Health Information Tech | Organization | Date(s) | Time | Fee | Registration |
| ECRI Institute 2012 Top 10 Health Technology Hazards – Web conference | ECRI Institute | 6/16 | | | Information soon, here . |
| | Information coming soon. | | | | |
| Strengthening the Health Technology Management Profession – Web | ECRI Institute | 5/23 | 10:00 a.m. | \$0 | Information and registration here . |
| | The 90-minute program will feature leaders from AAMI, ECRI Institute, and ARAMARK Healthcare Technologies, who will discuss the characteristics and leadership qualities healthcare organizations will demand of their HTM professionals in the evolving healthcare landscape and emerging care settings. | | | | |

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| Human Resources | Organization | Date(s) | Time | Fee | Registration |
|---|---|---------|-------------|---|---|
| HR Webinar Series, Session 3: A Provider Retention Program | NACHC | 5/31 | | | Registration here . |
| | Information coming soon. | | | | |
| Leadership | Organization | Date(s) | Time | Fee | Registration |
| 2012 Spring Primary Care Conference – Portland, OR | NWRPCA | 5/12-15 | Varies | \$100 Federal and student rate; \$695 Full Conference/Member; \$1020 Full conference/Member; \$240-\$340 Individual days. | More information and registration here (Add \$30 after April 30) |
| | Toward the Promise of 2014 better care, better health, better value. Now the Triple Aim begins to emerge as reality with ACOs forming and committing to the patient-centered medical home model. With the “future” upon us, the focus shifts from expectation to implementation: Who will lead the change? How will we manage the change from a practical standpoint and make it sustainable? | | | | |
| Basic Public Information Officer training – Eagle County CO | COTRAIN | 6/14-15 | 8 am – 5 pm | \$0 | To register robyn.knappe@state.co.us Course #1024974 |
| | This 2-day classroom course is an updated, shortened and revised version of the previous G290 course. The revised course emphasizes skills development, addresses the impact of technology on emergency public information, and offers options that allow the States to tailor the instructional methodology to suit their needs while consistently meeting the course learning objectives. | | | | |
| CHEM™ Certification Training Course Information – Sacramento, CA | Center for Healthcare and Environmental Management; ECRI Institute | 6/18-22 | Varies | \$1795 | Information and registration here . |
| | Research, evaluation, and feedback from Healthcare Environmental Managers (HEMs) indicates strong support for recertification based on continuing education as a means for HEMs to maintain a satisfactory level of competence, and keep abreast of changes in pertinent regulations and best practices to develop effective policies, procedures, and training programs. | | | | |
| New CHEM™ Certification Training Course Information – Sacramento, CA | Center for Healthcare and Environmental Management; ECRI Institute | 9/24-28 | Varies | \$1795 | Information and registration here . |
| | Research, evaluation, and feedback from Healthcare Environmental Managers (HEMs) indicates strong support for recertification based on continuing education as a means for HEMs to maintain a satisfactory level of competence, and keep abreast of changes in pertinent regulations and best practices to develop effective policies, procedures, and training programs. | | | | |

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| Leadership cont'd | Organization | Date(s) | Time | Fee | Registration |
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| Community Health Center Management Certificate Program -- online learning program | George Washington University School of Public Health and Health Services & CHAMPS | Fall Semester 2012 | Varies | \$12,000 (reduced flat rate) | By April 15 for Fall Semester. Click here for more information |
| | The George Washington University (GWU) offers a new graduate Certificate in Community Health Center (CHC) Management. This online learning program is designed to develop managers who possess the skills and knowledge necessary for leadership positions in the unique Community Health Center environment. It is affiliated with the Geiger Gibson Program in Community Health Policy and with the National Association of Community Health Centers (NACHC). | | | | |
| Enhancing Collaborative Management in CHCs: Developing Clinical-Operations Teams – Seattle, WA | CHAMPS and Northwest Regional Primary Care Association (NWRPCA) and NACHC | 6/18-21 | Full days training | CHAMPS/NWRP CA members: \$3500/ 2-p team; Non-Members \$4000 / 2-p team | Register early here |
| | This four-day course is developed for two-member clinical/operations teams from CHCs, with a focus on collaborative management within the Patient-Centered Medical Home (PCMH) model. A clinician and an operations leader who work together at the same health center will gain tools for practical application and ongoing process improvement. Preconference symposium available. | | | | |
| Maximizing Opportunities with the National Health Service Corps – Web conferences | NACHC | Any | Anytime | \$0 | Get it here . |
| | Transformation to a patient centered medical home requires that health centers evaluate and realign their current staffing models. This webinar is the first in a three-part series that will explore three building blocks to assemble and strengthen the clinical workforce of a patient centered medical home... | | | | |
| Practice Operations Management (POM) Improvement, Level II Seminar – San Antonio, TX | NACHC | Any | 2 day seminar | \$425 by May 30, \$475 late | Information here . Register here . |
| | This first-run training features a 5-Star Approach to Operations Excellence built on a foundation of effective management of the following areas in the health center. A.Profitability, B.Human Resources, C.Facilities, D.Satisfaction. E.The Manager and the Process | | | | |
| Strategies and Solutions for Dealing with Unprofessional and Disruptive Physicians - webinar | MGMA | 5/17 | 12:00-1:00 pm | \$0 | Information and registration here |
| | In this complimentary 60-minute webinar, Ken Hekman, MBA, FACMPE, co-author of MGMA's newest book, Physician Policies: A Practical Guide to Governance Issues, will show you how to recognize disruptive behaviors and create a positive solution for your organization. Hekman will explore the causes and costs of disruptive physicians, identify methods to prevent and manage the damage, and offer intervention tactics to implement when physician behavior gets out of hand. | | | | |

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| Leadership cont'd | Organization | Date(s) | Time | Fee | Registration |
|---|---|-------------|-----------------------------------|---|---|
| UCLA/Johnson & Johnson Health Care Executive Program – Los Angeles CA | CHAMPS, UCLA, HCEP | 6/8-18 | 11-day intensive | \$3000.00 registration fee | For criteria and application click here |
| | The UCLA/Johnson & Johnson Health Care Executive Program (HCEP) is a management and leadership development program for executive directors and leaders of health centers and of other community-based healthcare organizations. The program provides an intensive eleven days of management and leadership development at the UCLA Anderson School of Management in Los Angeles, California. The HCEP is especially designed and valuable for community health centers that need to prepare for and adapt to the Affordable Care Act (ACA). | | | | |
| Oral Health | Organization | Date(s) | Time | Fee | Registration |
| “Collaboration: Strengthening the Safety Net” 2012 National Primary Oral Health Conference – San Diego, CA | NNOHA | 9/30 – 10/3 | See Schedule | Varies: \$200 students, \$425 member or fed, \$475 non-member | Information and registration here |
| | The National Primary Oral Health Conference is the only national conference designed exclusively for safety-net oral health dental providers. This annual conference is hosted by the National Network for Oral Health Access (NNOHA). | | | | |
| PCMH | Organization | Date(s) | Time | Fee | Registration |
| New 2011 PCMH Standards, Part 1 - Teleconference | NCQA | 6/11 | 12:00 p.m. – 1:00 p.m. | \$0 | Email PCMH-GRIP@ncqa.org with session date. |
| | NCQA staff discuss the basic content of the new 2011 PCMH standards and documentation requirements for standards 1–3. Teleconference.. | | | | |
| New 2011 PCMH Standards, Part 2 - Teleconference | NCQA | 6/22 | 8:30 a.m. – 10:00 a.m. | \$0 | Email PCMH-GRIP@ncqa.org with session date. |
| | NCQA staff discuss the basic content of the standards and eligibility requirements for standards 4–6 of PCMH 2011. Teleconference. | | | | |
| New Interactive Survey System (ISS) Training | NCQA | 6/5 | 9:00 a.m. – 10:00 a.m. | \$0 | Email PCMH-GRIP@ncqa.org with session date. |
| | NCQA staff show you how to set up and complete the interactive Survey Tool. Live WebEx demonstration. | | | | |
| Planning Grants | Organization | Date(s) | Time | Fee | Registration |
| Planning Grantee Webinar Series – Session #6: Provider Recruitment - Where do I begin? - webinar | NACHC | 5/23 | Check registration link for hours | \$99 | Register here |
| | One of the health center’s most valuable resources are its providers. However, many CHCs struggle to recruit and retain providers. This ongoing challenge to recruit and retain providers is an issue that will be discussed during this webinar, as well as recommendations for effective recruitment and retention of providers and other health center staff. | | | | |
| Planning Grantee Webinar Series – Session #7: Building an HIT System – What you need to know - webinar | NACHC | 6/6 | Check registration link for hours | \$99 | Register here |
| | Health Information Technology (HIT) consists of an enormously diverse set of technologies for transmitting and managing health information for use by consumers, providers, payers, insurers, and other groups with an interest in health and health care. This webinar will walk you through the steps of building your HIT system which includes developing the request for proposals (RFP) for this system. | | | | |

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| Planning Grants | Organization | Date(s) | Time | Fee | Registration |
|---|--------------|---------|-----------------------------------|------|-------------------------------|
| Planning Grantee Webinar Series – Session #8: Time to Apply – How to complete the budget section of the New Access Point and Look-Alike Applications - webinar | NACHC | 6/20 | Check registration link for hours | \$99 | Register here |
| You have done all of your due diligence and research and now it is time to apply for a New Access Point (NAP) or FQHC Look Alike status. This last webinar in the 8-part series will walk you through the budget creation process for the applications. You cannot afford to miss this one! | | | | | |

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